

User Responsibilities for System User and Talkgroup Sharing

All Users will comply with all policies, processes, procedures and protocols approved and enacted by the User Council and/or Executive Council related to operations on the shared system infrastructure in order to assure the safe and efficient operation of ALMR for all members.

Users may not change the talk group name, function, or alias without consulting the OMO. Talk group changes can cause considerable disruption and potential safety issues for other System users. If a customer requires additional radio coverage or talk group access beyond the existing ALMR radio sites, arrangements must be made with the Operations Manager before the radio coverage or talk group is implemented. Additional System channel capacity may be required.

For some customers, the decision to use the System centers around the ability to communicate directly on another agency's talk groups. It is the responsibility of the User (the requesting agency) to gain pre-approval to use another agency's System talk group(s). Approval to use of another agency's talk groups is required in writing with a copy provided to the OMO. This is essential to avoid any conflict or misunderstanding between agencies, which could occur if one agency denies access to another agency that planned to use the talk group for mutual aid or interoperable communications.

Also, be advised, if you elect to do a consolidated agreement, the signing agency is responsible for all actions of the other participating agencies. Therefore should one of them commit a security violation, the entire group may receive a temporary suspension of user access to the System, accompanied by a set of compliance-related remediation steps necessary to gain reinstatement of System access. If the violation is severe enough, possible long-term exclusion from access to the System may result, with a recommendation that the user seek other means for satisfying their public safety communications requirements.

We encourage each agency to join individually, but will work with you to accommodate your desires. Agency names, POCs, phone numbers, and emails for all participating agencies must be provided.

NOTE: A separate Talkgroup Sharing Request Form is required for each subordinate agency sharing a talk group with the agency having the primary Beta Membership Agreement.